

❖ **How can I get Gov2DemOSS?**

Gov2u works in collaboration with affiliates and distributors in various countries so as to provide better local support. If you are interested in obtaining the Gov2DemOSS software package, please contact the Gov2u offices and we shall refer you to the relevant affiliate in your area.

If you wish to receive a tour of the site, this can be arranged through a conference call with one of our technical staff who will provide you with an admin name and password and guide you through the site's various components.

❖ **What support is provided and by whom?**

Gov2u, either directly or through its relevant affiliates, provides the full spectrum of support services, including planning for the site, customization of the platform to suit your individual needs, deployment of the software, training of site administrators and users, technical support and site maintenance

❖ **How will I update and maintain my site?**

Maintenance of the site can either be done by yourselves or outsourced, depending on your own preferences. The platform's Content Management System is extremely straight-forward and user-friendly. Gov2u can provide training to your staff to fully acquaint them with all of the site's components, either directly or through our affiliates.

❖ **Is there dedicated staff for this project?**

Yes. The Gov2DemOSS team at Gov2u is constantly engaged in updating and improving the software platform, providing support and maintenance to our customers and managing our various projects.

❖ **Is a user manual available for the product?**

A user manual is available for site administrators, as are training materials. If you wish to receive a tour of the site, this can be arranged through a conference call with one of our technical staff who will provide you with an admin name and password and guide you through the site's various components.

❖ **How can I become a Gov2u affiliate/distributor?**

If you are interested in partnering with us for distribution of the Gov2DemOSS software, kindly contact us by sending an email to info@gov2u.com or through our online contact form.